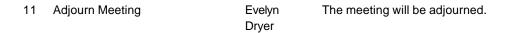
Agenda

Process Standardization Working Group Meeting Wednesday, November 14, 2001, 9:00 a.m. – 4:00 p.m. LOCATION: GCSECA, 120 North 44th Street, Suite 100, Phoenix, AZ Lead Anticipated Outcome

Att.

Topic

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1	Welcome, Introductions, Sign-In, and Approval of Minutes	Evelyn Dryer	Ms. Dryer will welcome participants to the full group session of the Process Standardization Working Group meeting. A sign-in sheet will be circulated. Participants will introduce themselves. Minutes from the October 24, 2001 meeting will be approved.
2	Issue 134 – Discussion of the PSWG participant's comments on ACC proposal to harmonize across utility sectors a thirty- day billing grace period.	Evelyn Dryer	Two hour discussion
3	Issue 135 - Update the list of ESP's (competitive service providers) on the ACC web site (i.e. Phaser Advanced Metering that is listed on the ACC web site has changed its name to Axon Competitive Solutions. Axon has recently gone out of business).	Evelyn Dryer	One-half an hour discussion
4	Discussion of comments on Chapter 21 MSP Performance Monitoring (Issue 61)	Evelyn Dryer	Two hour discussion
5	Discussion of the status of each PSWG approved document.	Stacy Aquayo	One hour discussion
6	Issue 103- Day of Removal	Evelyn Dryer	One hour discussion
7	New Issues	Evelyn Dryer	New issues will be added to the Master Issue list.
8	Review Open issues and re- prioritize	Evelyn Dryer	The group will review Open issues and re-prioritize.
9	Meeting Evaluation	Evelyn Dryer	The group will provide feedback.
10	Set Next Agenda	Evelyn Dryer	The group will set the next agenda.



Any of the above agenda items may be voted on and approved as a standard by the PSWG